

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application Number: 10/635,586

Confirmation Number: 1393

Filing Date: August 6, 2003

Applicant(s): Allen M. Gilbert et al.

Entitled: ONLINE AUTONOMIC OPERATIONS
GUIDE

Examiner: BIAGINI, CHRISTOPHER D

Group Art Unit: 2445

Attorney Docket No.: RSW920030087US1 (7161-102U)

Mail Stop Amendment
Commissioner For Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Notice of Abandonment of April 19, 2011, Applicants submit this Amendment together with a Petition to Revive. Applicants state that the entire delay in filing the required reply from the due date for the reply until the filing of the Petition to Revive was unintentional. Please enter the following amendments into the above-referenced patent application and further

please consider the following remarks establishing the patentability of the claims of the Patent Application.

Amendments to the Claims are reflected in the listing of claims that begins on page 3 of this paper.

Remarks/Arguments begin on page 8 of this paper.